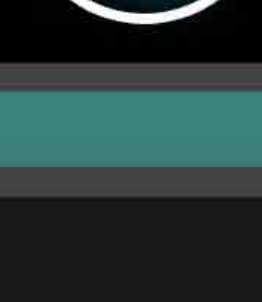


## STAKEHOLDERS



**Invest Easy** استثمار بسهولة

Invest in the Sultanate of Oman



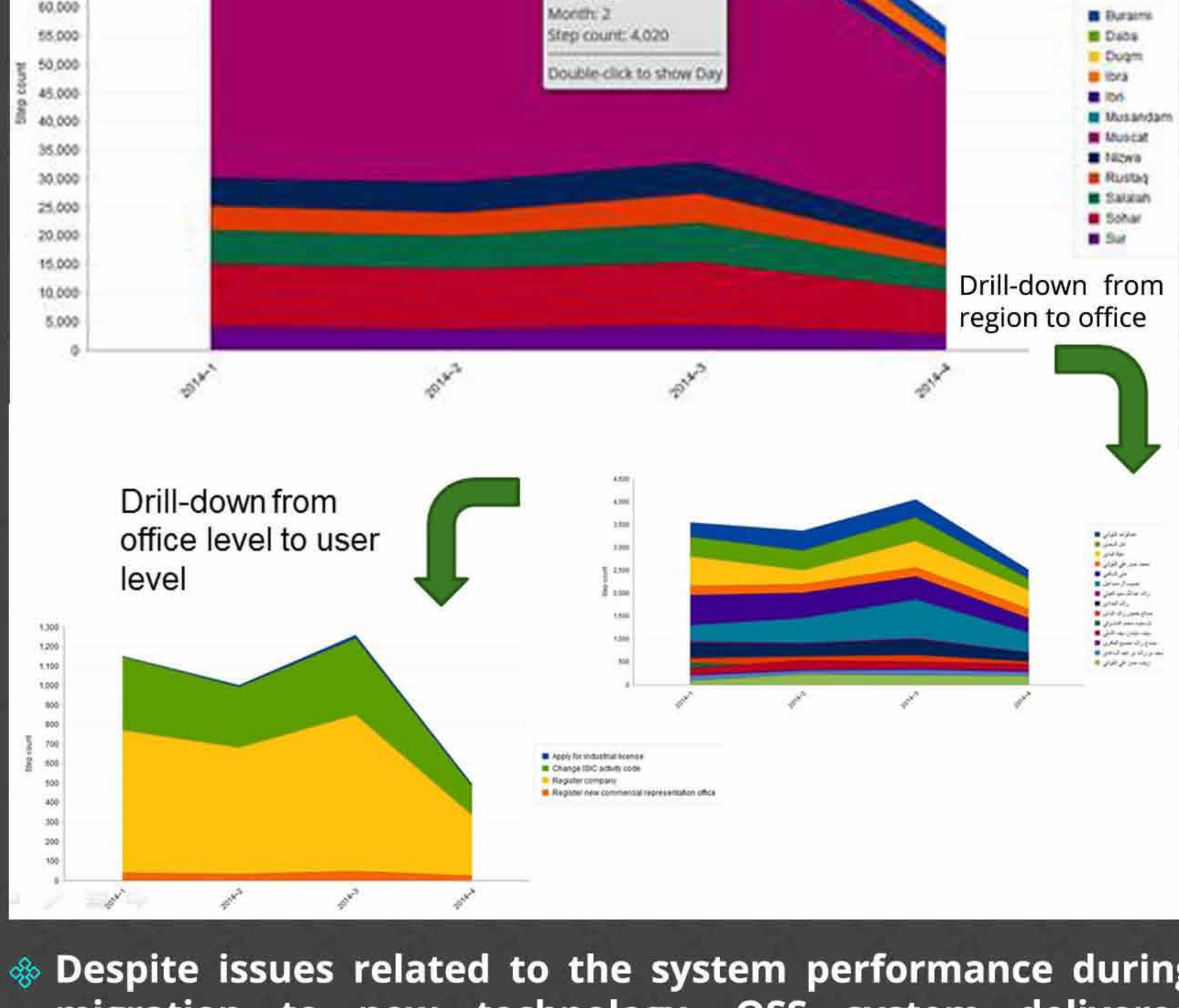
## PROJECT PROGRESS



- ❖ Data cleansing finalized in staging with very good results! OSS Team is planning for roll-out in July.
- ❖ Milestone 2 activities are in full progress; more involvement from stakeholders and partner ministries expected in the next period.
- ❖ OSS Team had the kick off for the Annual reporting work group.
- ❖ Kick off for the Licensing Working group also took place.
- ❖ OSS Team organised the Business Locations Analysis meeting.

## HIGHLIGHTS

- ❖ Ministry of Commerce & Industry hosted the team from World Bank for discussions regarding OSS Project.
- ❖ OSS System faced challenges in the transition to the latest technology platforms and all team is focused on establishing a strong foundation for the OSS system for the coming years.
- ❖ In depth analysis are performed on data collected from OSS day to day activity in order to find best ways for improvement



Despite issues related to the system performance during migration to new technology, OSS system delivered excellent page response time.



### Polling results 20.05

"I'm kind of satisfied but I wish reconsidering prolonging the working hours because MOCI is the only ministry that closes the doors at it's clients face at 12:30 unlike other entities that have 2 shifts"

50% thumbs up, 50% thumbs down

- Availability**
  - Longer working hours – 30% of suggestions refer to this topic
- Quality of Service**
  - Improve service culture
  - Faster service delivery

In response to feedback collected from the investors through the polling boxes, HE. the Minister announced that working hours for OSS office will be extended during Ramadan.

## INTERESTING FACTS

- ❖ You can renew your company name reservation through Smartphones Application!
- ❖ You can download the Smartphones Application. It is available for Android and iOS Platforms.



Read this barcode & download the OSS Smartphones application.

## THANK YOU

We like to thank members from Muscat Municipality, Ministry of Regional Municipalities & Water Resources, Information Technology Authority, National Statistics Center, Capital Marketing Authority, Secretariat General of Taxation, Ministry of Man power, Central Bank of Oman and others who contributed to this National initiative.

We are also pleased to address our gratitude to all who provided us feedback through polling boxes in OSS offices or on our e-mail address.

Please continue to address your feedback using also our e-mail address, [oss@moci.gov.om](mailto:oss@moci.gov.om)

